



## **Case Management Eligibility**

Case management is targeted to adults with serious mental illness (SMI); children and adolescents with serious emotional disturbance (SED) and children, adolescents, and adults with substance use disorders. Case management is a “medically necessary” service due to the serious impairments and functional limitations of the identified target populations.

Intake assessments are conducted prior to or at admission to determine whether the individual meets the program admission criteria: what the individual’s immediate service, health, and safety needs are; and whether the provider has the capability and staffing to provide the needed services. Subsequent reassessments shall be conducted on an annual basis or as needed.

Please call for program-specific eligibility information.

- Adult Services - 757-220-3200
- Child & Adolescent Services - 757-253-4074