

**CBH Strategic Plan
Infrastructure Goal**

	Current	New
Infrastructure	Develop and execute a long-term facility, technology, and infrastructure plan to support the next generation of service delivery.	Develop and execute a long-term facility, technology, and infrastructure plan to support and enhance services.

Objective - Facilities

Develop master plan for new campus and appropriate satellite facilities.

- **Strategies/tactics**
 - Land/facility acquisition
 - Acquire surplus Eastern State Hospital land
 - Acquire land and/or facilities appropriate for Day Support services
 - Acquire land and/or facilities appropriate for service delivery in the eastern most part of the CBH catchment area
 - Space needs analysis and design
 - Develop a York Poquoson plan inclusive of design
 - Develop an Opportunities Unlimited plan inclusive of design
 - Develop new campus plan inclusive of design
 - Facility development and construction
 - Begin construction of facilities

Objective - Technology

Continue refinement and execution of the existing technology plan to improve administrative efficiencies and ensure security.

- **Strategies/tactics**
 - Administrative efficiencies via software solutions
 - Maximize consumer engagement via use of EHR patient portal
 - Develop process to collect fees for telehealth
 - Conduct software audit to reduce use of paper
 - Cyber security
 - Continue to improve disaster preparedness
 - Complete migration to the cloud